

VAU Collection Notice

Your Privacy

We may collect personal information such as your name, address, contact details and bank account/credit card details, primarily for the purpose of providing industrial and member services to you, in a secure way.

We will collect personal information directly from you, but we may also receive information about you from third parties.

We may also use your personal information to consider any requests you make of us, for the purpose of providing and promoting our products and services, for research and analytical purposes, to perform administrative functions, and to comply with our legal obligations.

If you do not provide this information in whole or in part, we may not be able to provide you with the services you require.

We will treat any information that you give us as confidential within the Victorian Ambulance Union. However, the Victorian Ambulance Union may pass this information onto persons, companies or other entities who perform functions or services on our behalf, including, without limitation, web hosting providers, IT systems administrators, couriers, payment processors, and professional advisors such as accountants, solicitors, business advisors and consultants or where otherwise required by law. Some of those companies that we may disclose personal information to, including data hosting and other IT service providers (e.g. cloud services) may be located overseas.

We take reasonable steps to ensure that the overseas recipients of your personal information do not breach the privacy obligations relating to your personal information

You can find a copy of our [Privacy Policy](#) at this link. Our Privacy Policy contains information about how you can seek access to or correct the personal information we hold about you, and how you can complain about a breach of privacy.

If you have an enquiry about privacy, you can contact us by email at privacy@vicambounion.org. Alternatively, you can write to the Privacy Officer C/O - Victorian Ambulance Union, PO Box 400, North Melbourne, VIC 3051.